



## **CITY OF HAYWARD**

### **AGENDA REPORT**

AGENDA DATE 07/17/01

AGENDA ITEM 2

WORK SESSION ITEM       

**TO:** Mayor and City Council

**FROM:** Chief of Police

**SUBJECT:** Authorization to Enter Into a Contract With PRC to Upgrade the Public Safety Computer Aided Dispatch System

#### **RECOMMENDATION:**

It is recommended that the City Council authorize the City Manager to enter into a contract with PRC, Public Sector Inc., to upgrade the Public Safety Computer Aided Dispatch (C.A.D.) system.

#### **BACKGROUND:**

The City Budget adopted in June contained funding for a Two-Year Technology Work Plan, included an appropriation of \$365,000 to upgrade the City's public safety CAD system.

The CAD system is used to assist in receiving 911 and other calls for service, and dispatching those calls directly to police vehicles in the field and to the City's nine fire stations. The current CAD system is over ten years old. It is in need of major hardware and software upgrades in order to maintain its operational reliability, and to assure its compatibility with other public safety computer systems. The upgrade is scheduled to be completed by March 2002.

The scope of the project includes:

1. Replacing the two existing servers to achieve better speed, reliability and functionality.
2. Upgrading the application software to provide for expanded functionality, better support and simpler, faster wireless access with the laptop computers in the field.
3. Installing a standard network protocol to be more compatible with the scheduled upgrade of the citywide network.

The recommended vendor for the upgrade is PRC, Public Sector Inc. This is the same vendor for our existing CAD system. Because the system is proprietary, it can only be upgraded through PRC. The City has been associated with PRC for more than twelve years, has developed a good working relationship with the firm, and is confident in its ability to successfully implement this project.

Prepared by:

A handwritten signature in black ink, appearing to be 'M. Silva', written over a horizontal line.

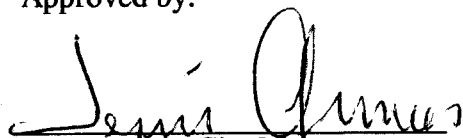
Manuel Silva, Investigation Commander

Recommended by:

A handwritten signature in black ink, appearing to be 'C. Calhoun', written over a horizontal line.

Craig H. Calhoun, Chief of Police

Approved by:

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Jesús Armas, City Manager

**DRAFT**

UH  
7/12/01

HAYWARD CITY COUNCIL

RESOLUTION NO. \_\_\_\_\_

Introduced by Council Member \_\_\_\_\_

RESOLUTION AUTHORIZING THE CITY MANAGER  
TO ACCEPT THE PROPOSAL FROM PRC, PUBLIC  
SECTOR, INC., TO UPGRADE THE PUBLIC SAFETY  
COMPUTER AIDED DISPATCH (C.A.D.) SYSTEM

BE IT RESOLVED by the City Council of the City of Hayward that the  
City Manager is hereby authorized and directed to accept the proposal from PRC, Public  
Sector, Inc., and negotiate and execute all agreement necessary to upgrade the Public  
Safety Computer Aided Dispatch (C.A.D.) System, a copy of which is on file in the office  
of the City Clerk.

IN COUNCIL, HAYWARD, CALIFORNIA \_\_\_\_\_, 2001

ADOPTED BY THE FOLLOWING VOTE:

AYES:

NOES:

ABSTAIN:

ABSENT:

ATTEST: \_\_\_\_\_  
City Clerk of the City of Hayward

APPROVED AS TO FORM:

\_\_\_\_\_  
City Attorney of the City of Hayward